

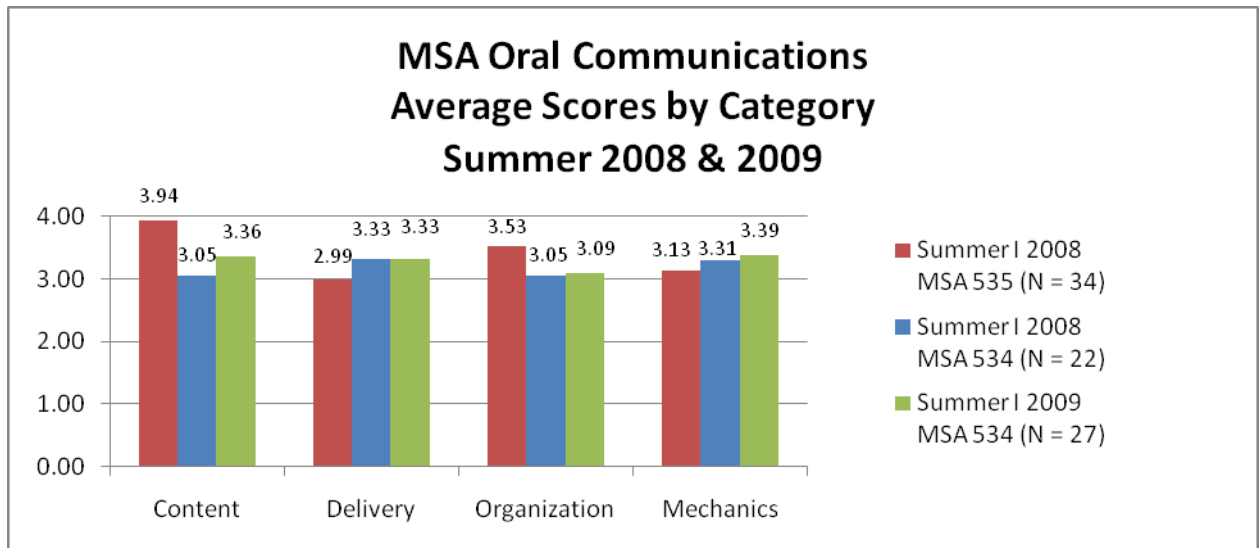
**MSA Learning Goal 5:**

Our graduates will have effective communication skills and strong interpersonal skills.

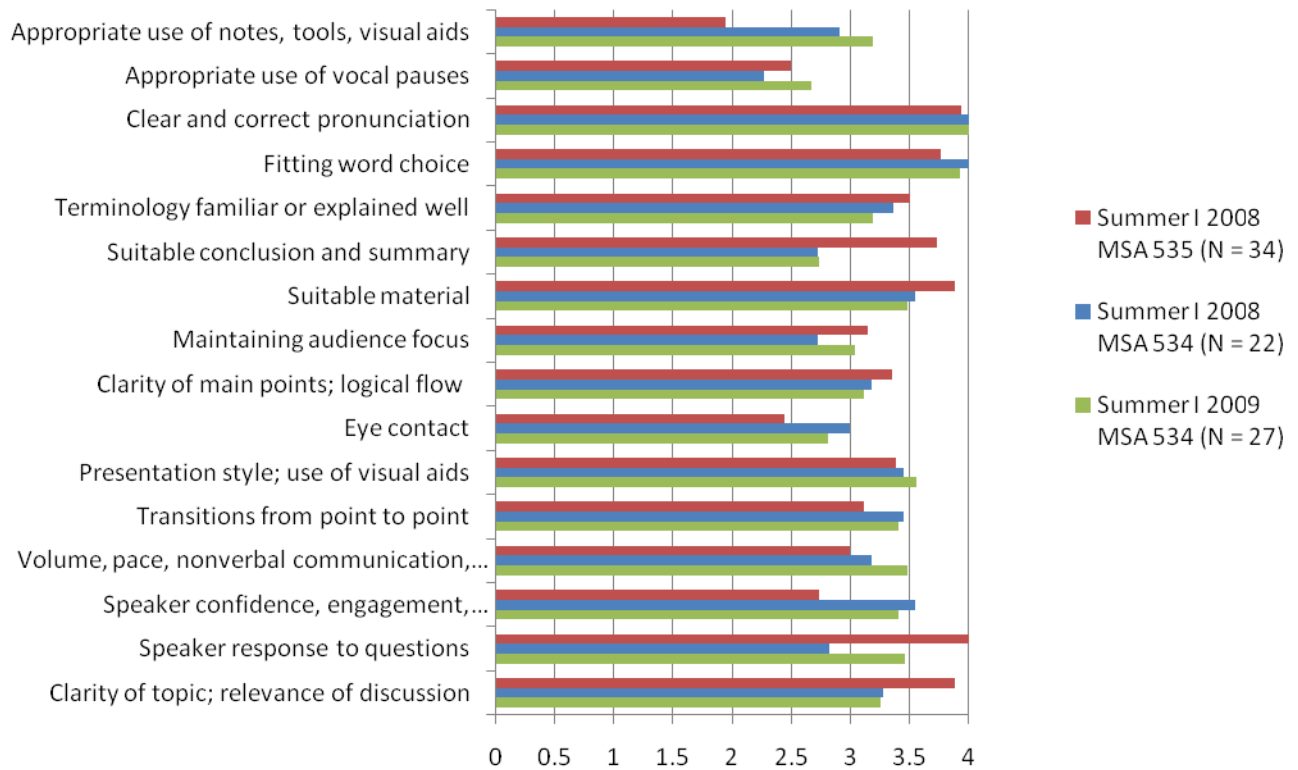
*(Updated January 2010)*

***Oral Communications Assessment***

***September 15, 2009, Update***

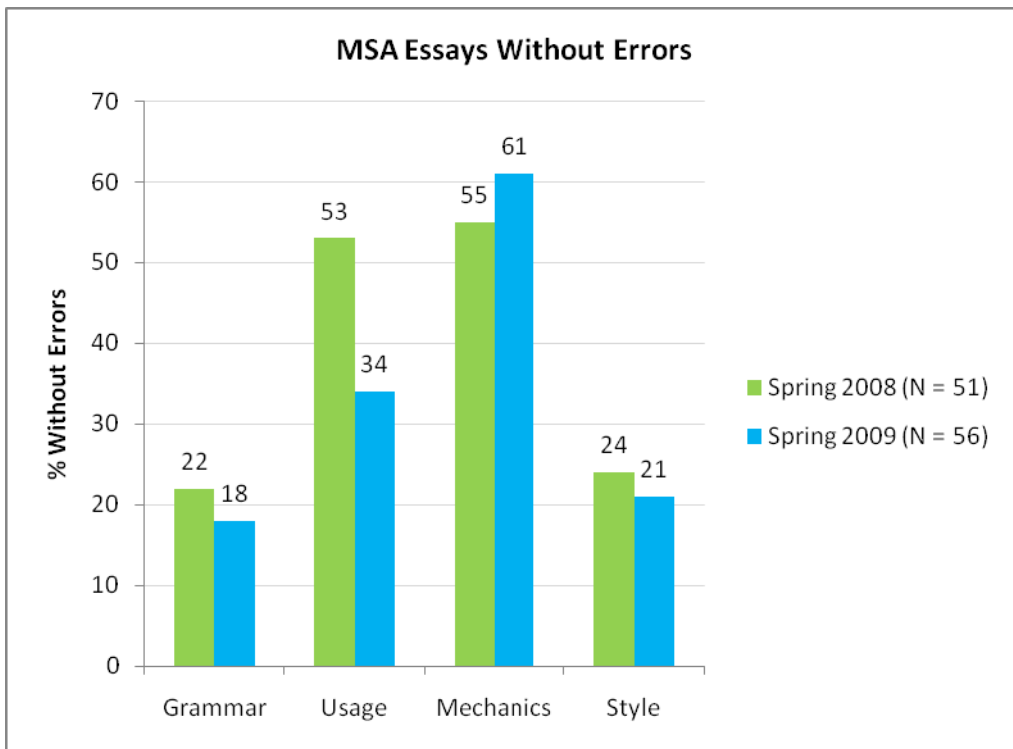
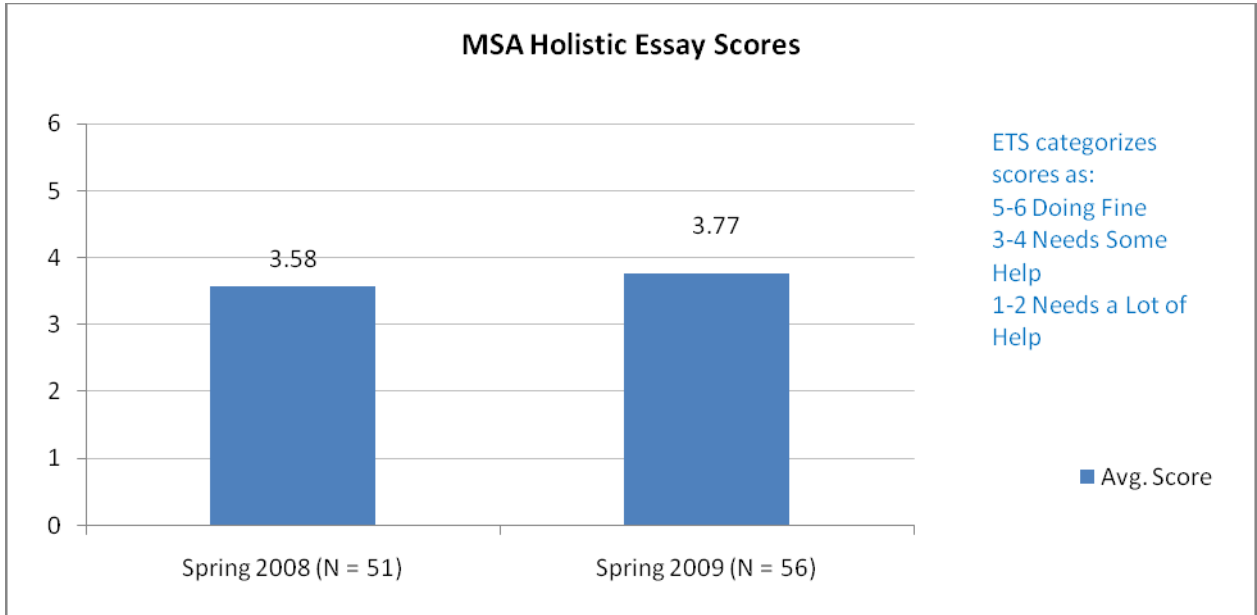


## MSA Oral Communications Average Scores by Subcategory, Summer 2008 & 2009



**Action Taken:**

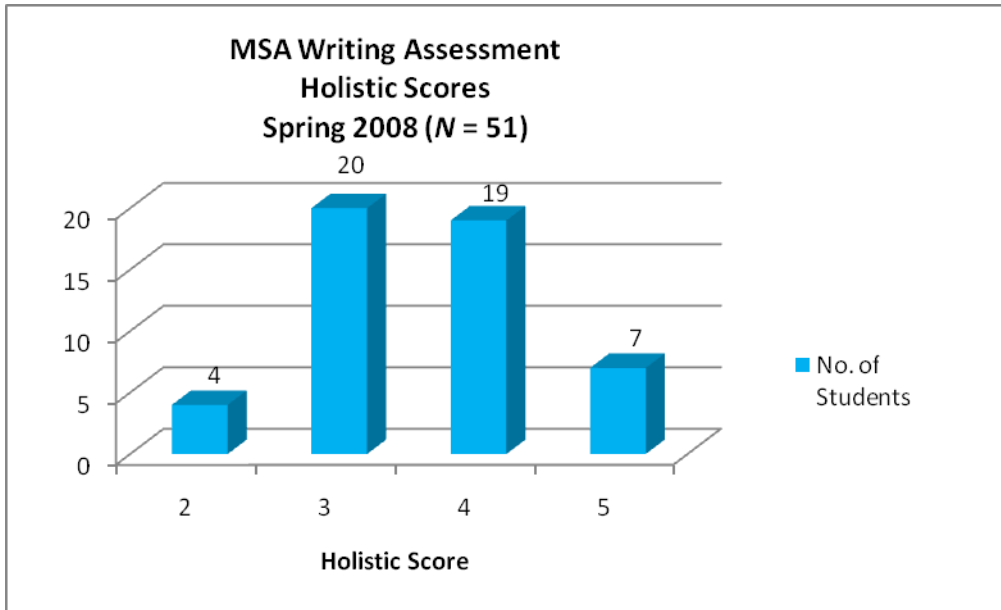
To be reviewed by MSA committee in spring 2010.



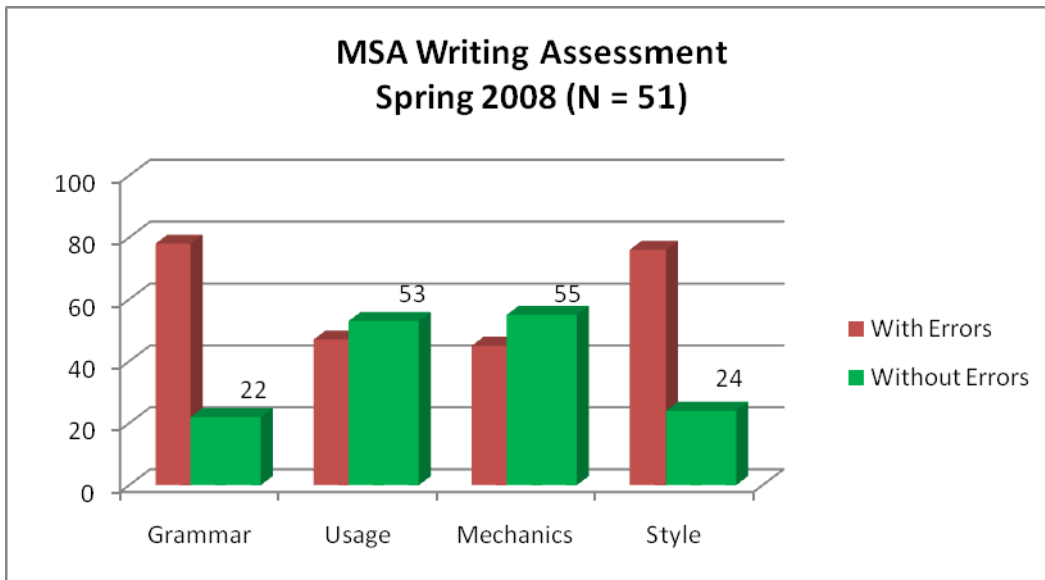
**Action Taken:**

To be reviewed by MSA committee spring 2010.

**Essay Writing Assessment**  
January 15, 2009, Update



ETS categorizes scores as: 5-6 Doing Fine; 3-4 Needs Some Help; 1-2 Needs a Lot of Help



**Action Taken:**

The MSA faculty members met in September to discuss ways of making sure the program has the proper emphasis on writing. They discussed considering giving the assessment in a course that focuses more on writing or giving it in two different courses.